

TRIGGER TEMPLATE

NHS Trust or body & lead officer contacts:	Commissioners e.g. CCG, NHS England, or partnership. Please name all that are relevant , explain the respective responsibilities and provide officer contacts:
<p>Current GP practices:</p> <p>1. St James Church Surgery</p> <p>Spa Medical Centre, 50 Old Jamaica Road, SE16 4BN</p>	<p>NHS England (London). Jill Webb, Head of Primary Care. Email: jill.webb3@nhs.net</p> <p>NHS Southwark Clinical Commissioning Group (CCG). Andrew Bland. Chief Officer. Email: andrewbland@nhs.net</p> <p>NHS England and NHS Southwark CCG entered joint commissioning arrangements for primary care on 1 April 2015 and have a joint responsibility for decision making relating to the commissioning of general practice services. The statutory responsibility remains with NHS England, the contract holder for the current and future (proposed) contracts.</p>

Trigger	Please comment as applicable
1 Reasons for the change & scale of change	
<p>What change is being proposed?</p>	<p>Quay Health Solutions (QHS) has provided general medical services to the registered patient list of St James Church Surgery from 12 July 2016 under a temporary APMS care taking contract. The contract expires on 31 March 2017.</p> <p>The caretaking APMS contract was put in place following the CQC's decision to make an application to the Magistrates Court to cancel Dr Zigmond's CQC registration following an inspection on 5 July 2016. The CQC's application was approved by the court on 11 July 2016 and Dr Zigmond subsequently retired from practice. QHS was identified as the most suitable local provider following an options appraisal considered by the Primary Care Joint Committee (PCJC).</p> <p>The decision to put in place a temporary caretaking APMS contract was agreed immediately after the CQC action to ensure that there was no interruption to service provision for the registered patients. Keeping a registered list size together for a period of time has allowed the caretaking practice to review this registered patient list as a whole and ensure that patients are safe and receiving appropriate quality primary medical service. The service is currently delivered from Spa Medical Centre close to the original St James Church Surgery. St James Surgery premises are no longer available.</p> <p>On 15 December 2016 the PCJC agreed the recommendation that patients are asked to register with</p>

	another local practice from 1 April 2017.
Why is this being proposed?	<p>This recommendation is made for the following reasons:</p> <ul style="list-style-type: none"> • The registered patient list of 1492 patients (as at 1/7/16) is not large enough for procurement as list sizes of less than 6000 are not considered viable for procurement without additional funding support. • The previous premises are no longer available. • This supports the CCG's primary and community care strategy of supporting primary care delivery at scale to improve access and quality of sustainable services to patients • Practices within 1 mile of the practice have capacity to accommodate the patients should they chose to register with them. • There is a range of alternative practices within 1 mile for patients to choose to register with • Other local, larger practices have PMS contracts with NHS England, and therefore offer a wide range of services to the patients. • Patients will benefit from the continuity of care that registering with an established local practice will provide to them. • The CCG is working with local GP federations to deliver the local provider resilience plans to support sustainability and improve quality and access to services for patients. • There is adequate time to allow engagement with the registered patients to ascertain what they would like from their new practice and support them in the registration process.
What stage is the proposal at and what is the planned timescale for the change(s)?	The recommendation considered at the Primary Care Joint Committee (in public) was agreed on 15 December 2015.
What is the scale of the change? Please provide a simple budget indicating the size of the investment in the service and any anticipated changes to the amount being spent.	n/a

<p>How you planning to consult on this? (please briefly describe what stakeholders you will be engaging with and how) . If you have already carried out consultation please specify what you have done.</p>	<p>The Local Medical Committee has been consulted through the PCJC.</p> <p>Following the cancellation of Dr Zigmond’s CQC registration patients were written to informing them of the new provider and how to access services. The letter also referenced that this would be an interim arrangement and that NHS England would write to patients again informing them of future commissioning intentions.</p> <p>Following the PCJC’s decision to ask registered patients to register with local practices, NHS England and the CCG will lead patient engagement which will include meeting with the practice’s patient participation group.</p> <p>Healthwatch will be engaged with this process to ensure patients are supported to register with local practices.</p>
<p>2 Are changes proposed to the accessibility to services? Briefly describe:</p>	
<p>Changes in opening times for a service</p>	<p>Access to services for patients will not reduce as a result of being asked to register at another local practice.</p> <p>All practices in Southwark are open GP core hours of 8am – 6.30pm. All patients registered with a practice in Southwark have access to the extended primary care service 8am – 8pm, 7 days per week.</p>
<p>Withdrawal of in-patient, out-patient, day patient or diagnostic facilities for one or more speciality from the same location</p>	<p>None</p>
<p>Relocating an existing service</p>	<p>The current service will not be relocated. Patients will be asked to register with another local practice.</p>
<p>Changing methods of accessing a service such as the appointment system etc.</p>	<p>Patients will access primary care services using their new practice’s access routes. All practices with a PMS contract in Southwark have to provide reception and telephone access 8am – 6.30pm.</p>
<p>Impact on health inequalities across all the nine protected characteristics - reduced or improved access to all sections of the community e.g. older people; people with learning difficulties/physical and sensory disabilities/mental health needs; black and ethnic minority communities; lone parents. Has an Equality Impact Statement been done?</p>	<p>Current access to these groups will be maintained as there will be no reduction of current services offered. All patients will be able to register with another local practice.</p>
<p>3 What patients will be affected? (please provide numerical data) Briefly describe:</p>	
<p>Changes that affect a local or the whole population, or a particular area in the borough.</p>	<p>The current registered population of St James Church Surgery, Bermondsey.</p> <p>Note this locality is where the service is situated; the area where patients live will be a wider geographical area often</p>

	over a number of wards. Appendix 1 shows patient distribution.
Changes that affect a group of patients accessing a specialised service	None
Changes that affect particular communities or groups	None
4 Are changes proposed to the methods of service delivery? Briefly describe:	
Moving a service into a community setting rather than being hospital based or vice versa	N/A
Delivering care using new technology	N/A
Reorganising services at a strategic level	<p>The recommendation is in line with the CCG's Primary and Community Care Strategy of supporting primary care delivery at scale to improve access and quality of sustainable services to patients.</p> <p>As part of the London wide APMS procurement market testing, it was established that a list size of less than 6000 patients was not attractive to the market. NHS England therefore considers that procurement of a new provider is not financially viable for this practice list.</p>
Is this subject to a procurement exercise that could lead to commissioning outside of the NHS?	No.
5 What impact is foreseeable on the wider community? Briefly describe:	
Impact on other services (e.g. children's / adult social care)	None.
What is the potential impact on the financial sustainability of other providers and the wider health and social care system?	None.
6 What are the planned timetables & timescales and how far has the proposal progressed ? Briefly describe:	
What is the planned timetable for the decision making	The options paper with recommendation to ask patients to register at nearby practice was agreed by the Primary Care Joint Committee on 15 December 2016.
What stage is the proposal at?	The options paper with recommendation to ask patients to register at nearby practice was agreed by the Primary Care Joint Committee on 15 December 2016.
What is the planned timescale for the change(s)	The existing contract with Quay Health Solutions (QHS) for the delivery of primary care services to the registered list of St James Church Surgery expires on 31 March 2017.
7 Substantial variation/development Briefly explain	

Do you consider the change a substantial variation / development?	No
Have you contacted any other local authority OSCs about this proposal?	No

Appendix 1 - Patient postcode information

Patient Distribution Map, G85009, St James Church Surgery (n=1,484)
 Data extracted 10/06/20016, supplied by NHS England
 By postcode sub sector (Postcode district + 2 characters)

